



COMPANY

PROFILE

2024



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ABOUT US:

CTS LTD is a leading provider of integrated Mechanical, Electrical, and Plumbing (MEP) solutions and IT Networking services in Rwanda. With a strong commitment to innovation, quality, and customer satisfaction, we deliver cutting-edge systems and infrastructure that power homes, businesses, and industries across the nation.

Our expertise spans the design, installation, and maintenance of advanced MEP systems, ensuring energy efficiency, sustainability, and compliance with global standards. Simultaneously, we are an IT equipment supplier, offering affordable computers, electronics sales, fiber optic installation, access control systems, CCTV cameras, and IPTV network solutions.

At CTS LTD, we bring together a team of highly skilled engineers, technicians, and IT professionals who are passionate about solving complex challenges and delivering tailored solutions.

Whether it's a state-of-the-art HVAC system, a reliable electrical network, or a high-performance IT infrastructure, we are dedicated to exceeding expectations at every stage of the project.

As a forward-thinking company, we are proud to contribute to Rwanda's vision of becoming a technology-driven and sustainable economy. By combining technical excellence with a customer-centric approach, CTS LTD is your trusted partner for building smarter, safer, and more connected environments.





SCOPE OF ACTIVITIES:

- Surveillance System & CCTV Network
- Ethernet Over Powerline
- Central Audio System Networking and Entire Conference Solution
- IT Infrastructure
- Mechanical Ventilation /HVAC System Services
- Electrical Services
- Sprinkler Systems
- Foam Systems such as Fire extinguish
- Fire Detections & alarms Systems
- Kitchen Hood Suppression Systems
- Smoke & Fire Detection
- Access Control System
- Fiber optic installation
- IPTV Network
- Plumbing Services; Water Supply Distribution and Foul Drainage, Waste Water Collection, Rain Water Collection and Fittings
- Buying and selling computer, accessories and equipment
- Buying and selling other electronics
- Consultancy, service of information systems and equipment;
- Software installation and maintenance
- Hardware installation and maintenance
- Computer networking and telecommunication
- Office furniture service





OBJECTIVES AND PRINCIPLES:

The main objective of the company is to serve customers both in public and private sector in such areas as production, trade, banks, government institutions and NGOs. The idea of its creators is to offer its customers complete solutions from the study, design, hardware and software supply, tips on what and where to be purchased, service and training. There are highly qualified employees working in the company, specializing in the following areas: computer engineering, hardware, software, communications, commerce and services. In order to ensure the successful business, the company founders are committed to the following main principles:



- **QUALITY** –C.T.S Ltd invests time, money and resources necessary to ensure the desired quality and growth in terms of rapidly evolving market.



- **CUSTOMER SATISFACTION AND RELATIONS** – We are committed to go beyond the expectations of every customer we happen to serve. We do not intend to only care for you; no way! We want you to be part of us as an active and meaningful role player. Your ideas and suggestions are among the most precious assets we have. And we respect them.



- **SERVICE** - The service must complement quality. Only by understanding the needs of its customers the company can provide high quality services and settle on a leading position on the market.



- **EFFICIENCY** – The company believes that the best way to improve productivity is to provide its people with the opportunity to learn and improve their personal skills, contribute to the work process and be satisfied with their achievements



- **INNOVATION** – Long-term success can only be assured by cultivating new ideas. That's why We bring about at least one new product and one new service every quarter.





OUR PRODUCT AND SERVICES:



THE PRODUCT LINE INCLUDES:



Supply and installation the HEATING, VENTILATION & AIR CONDITIONING (HVAC)



Supply and installation the CCTV SYSTEMS



Supply and installation for the INTRUDER ALARM SYSTEMS/ACCES CONTROL

EST. 2008



ELECTRICAL SERVICES



Supply and installation for the FIRE ALARM SYSTEMS



Supply and installation for the FIRE SUPPRESSION SYSTEMS



Supply and installation for the FIRE FIGHTING EQUIPMENTS





OUR PRODUCT AND SERVICES:

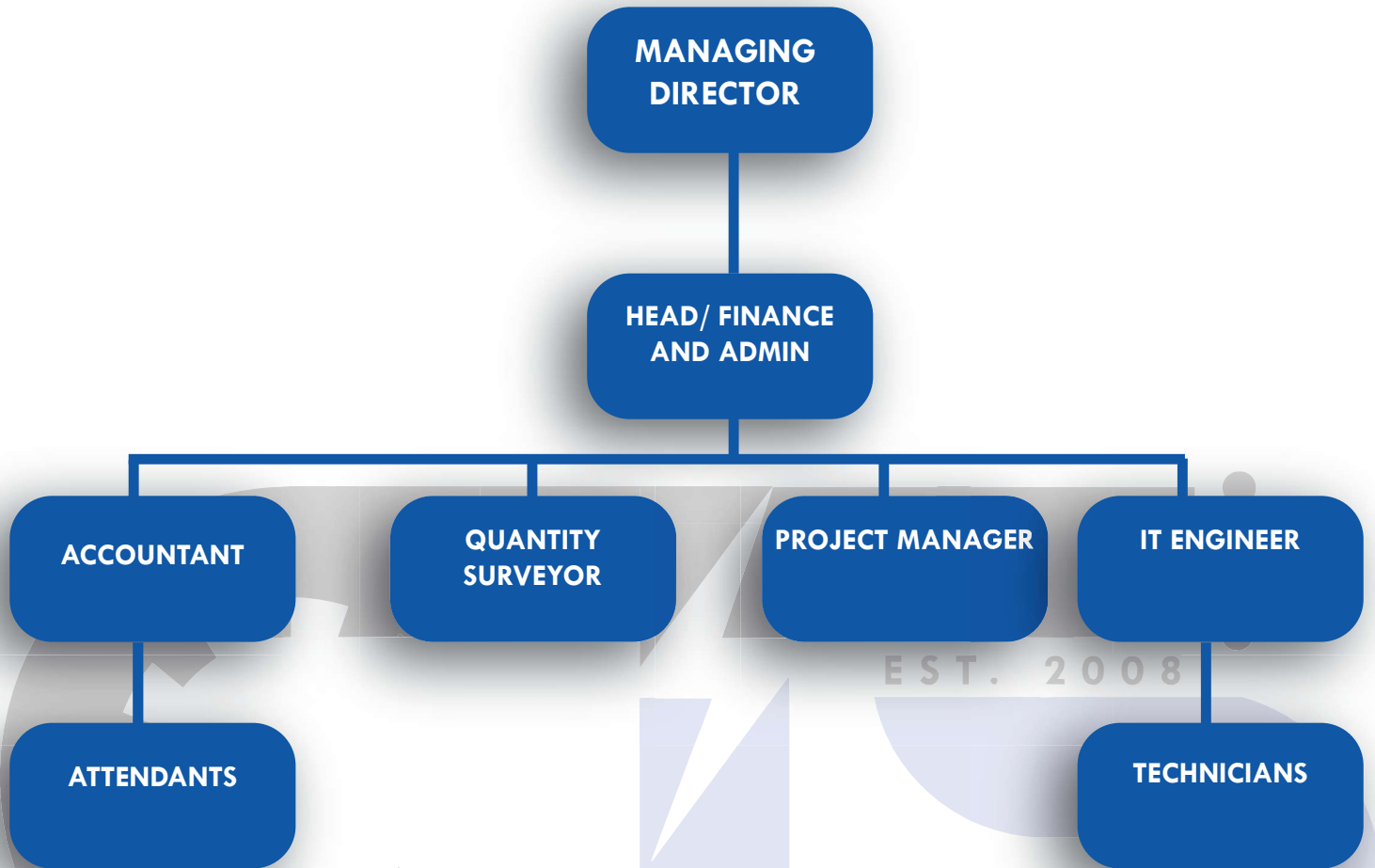


The product line includes:

- **Computers and computer systems** (desktops, workstations, LAN Stations & Servers, installation, maintenance of LAN & WAN);
- **Notebooks and handhelds with a full range of accessories;**
- **Printing and multifunction** - printers, faxes, copiers, all-in-one/multifunction machines, print servers and network software;
- **Digital imaging and audio** - scanners, digital projectors, digital audio devices, digital senders and photography;
- **Storage** - disk arrays, network-attached storage (NAS), server-based storage, disks, storage media, DVD and CD products;
- **Networking** - home networking, switches and hubs, storage area networks (SAN), print servers and network software, modems;
- **Monitors** - PC monitors, LCD and multi-media displays;
- **Software distribution;**
- **IT skills and knowledge trainings.**



ORGANIZATION STRUCTURE:








OUR PROJECTS:

PROJECTS EXECUTED BY C.T.S Ltd.


 **CLIENT:** AFRIPRECAST LTD.
YEAR: 2020
Services provided: supply, installation, programming, test and commissioning of ict, cctv cameras and raised floor at DRD project

 **CLIENT:** AFRIPRECAST LTD.
YEAR: 2021
Services provided: supply, installation, programming, testing and commissioning of ict data network at **ntare school project**

 **CLIENT:** AFRIPRECAST LTD.
YEAR: 2022
Services provided: Subcontractor for the supply, installation, test and commissioning of wiring, protection, power supply, detection system, fire alarms, and raised floor at nyanza air defence project.

 **CLIENT:** AFRIPRECAST LTD.
YEAR: 2023
Services provided: Subcontractor for installation, test and commissioning of wiring, protection, power supply, detection system, fire alarms, demolition and ceiling finishings and plumbing at nyanza air defence project.


 **CLIENT:** PYTHAGORAS INVESTMENT GROUP LTD
YEAR: 2018
Services provided: Supply and installation of IPTV network, network cabling, CCTV Cameras, and other related security equipments.

 **CLIENT:** ROAD MAINTENANCE FUND RMF
YEAR: 2014
Services provided: Supply of ICT spare parts for a whole year (24/12/2014-23/12/2015)


 **CLIENT:** COMMUNITY INTEGRATED POLYTECHNIC
YEAR: 2014
Services provided: Supply of computers to Kayonza main campus


 **CLIENT:** INATEK
YEAR: 2014
Services provided: Supply of IT Equipements

 **CLIENT:** FARG
YEAR: 2015
Services provided: Supply and installation of network system security VPN and protected database FMIS for FARG from 05/05/2015

 **CLIENT:** WASAC GROUP RWANDA
YEAR: 2016-2018
Services provided: Supply of IT Equipments.

 **CLIENT:** PRISMA CONTRACTORS LTD
YEAR: 2016
Services provided: Supply of and fixing office furnitures

 **CLIENT:** UNDP
YEAR: 2018
Services provided: Supply of emission gas analysers to Rwanda national police (RIB)

 **CLIENT:** WASAC GROUP RWANDA
YEAR: 2019
Services provided: Supply of IT Equipments.





OUR PROJECTS:

PROJECTS EXECUTED BY C.T.S Ltd.



CLIENT: GISAGARA DISTRICT
YEAR: 2019
Services provided: Supply of IT (desktops).



CLIENT: INTEGRATED POLYTECHNIC
REGIONAL COLLEGE HUYE
YEAR: 2020-2021
Services provided: contract for the supply of ict materials and consumables



CLIENT: BANK OF KIGALI PLC
YEAR: 2019
Services provided: Supply of computer tool boxes and cisco caralyst 385048 port data LAN base



CLIENT: BDF
YEAR: 2022
Services provided: The Annual Framework Tender for Supply of Spare Parts for It Equipment



CLIENT: AIMS RWANDA CENTRE (LOT 2)
YEAR: 2021
Services provided: Supply of IT Equipements



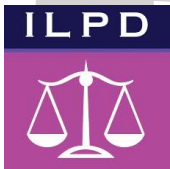
CLIENT: SOS CHILDREN'S VILLAGES RWANDA
YEAR: 2022
Services provided: Supply of 30 laptop hp 14 core i3 14q-cs0006tu



CLIENT: RWANDA BIOMEDICAL CENTER (RBC)
YEAR: 2021
Services provided: Annual framework contract for purchase of it spare parts



CLIENT: CLEANER PRODUCTION AND CLIMATE INNOVATION CENTRE
YEAR: 2023 . 2008
Services provided: Supply of computer laptops lenovo



CLIENT: INSTUTE OF LEGAL PRACTICE AND DEVELOPMENT (ILPD)
YEAR: 2021
Services provided: supply and installation of ict and electronic equipment related to tender no: 000013/G/NCB/2019/2020/ILPD



CLIENT: AIMS RWANDA CENTRE
YEAR: 2023
Services provided: Supply of dell laptops and accessories (screen, mouses keyboards, etc...)

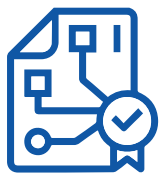


CLIENT: WASAC GROUP RWANDA
YEAR: 2021
Services provided: supply and installation of 120kva ups, 80kva voltages stabilizer



CLIENT: WASAC GROUP RWANDA
YEAR: 2024
Services provided: Supply of it equipments to water and sanitation corporation





CURRENT PROJECTS:

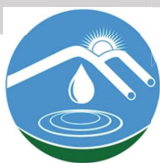
PROJECTS BEING EXECUTED BY C.T.S Ltd.



CLIENT: AFRIPRECAST LTD.

YEAR: 2021

Services provided: Subcontractor for the construction for the supply and installation of electrical and IT system at Gahanga (528 Units)



CLIENT: WASAC GROUP RWANDA

YEAR: Current **EST. 2008**

Services provided: Frame work contract for supply of it equipments



CLIENT: RWANDA INFORMATION SOCIETY AUTHORITY (RISA)

YEAR: Current

Services provided: Framework agreement (centralized) to supply and installation of sound systems in all Government institutions



CLIENT: ARMED FORCES SHOP

YEAR: Current

Services provided: Supply and installation of IT equipment





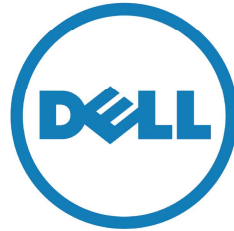
OUR SUPPLIERS:



APC[®]



Canon



FUJITSU

xerox brother



HIKVISION[®]

EST. 2008

CISCO[™]



BOSCH

Lenovo



Honeywell

THE ULTIMATE CRIME BARRIER



ASSA ABLOY



GIZA CABLE INDUSTRIES
الجيزة لصناعة الكابلات
TELEPHONE CABLES, POWER CABLES & ENAMELED WIRES





QUALITY POLICY:

Our business is based on collaboration with customers, partners and suppliers around the world. We are committed to consistently provide products and services that meet or exceed the requirements and expectations of our customers delivering improved business results and tangible return of investment.

We demonstrate this by:

- Managing our business based on clear and measurable objectives and timelines
- Using our customers' feedback to improve our processes
- Ensuring our employees have the appropriate training, skills and experience. Competent and dedicated employees are the cornerstone for achieving and maintaining a quality oriented organization.
- Following our leadership framework
- Following laws and regulations

-C.T.S Ltd management will act to ensure that its quality policy is understood, implemented, and maintained at all levels in the company

-Finding technical IT solutions for the industrial sector and its production processes related to mechanics, by using the latest technologies and materials available.



-GENDER DIVERSITY: we emphasise on gender equality and acknowledges women capacity reason why this company has a staff variety.



-CHILD PROTECTION: we respects children rights and is totally against any form of children harm (physical, mental and emotional) and prohibited work for the child. In addition, the company provides internship and apprenticeship to the child aged between 16 and 18 years to promote young people capacity as a way of job creation.





HEALTH AND SAFETY POLICY:

C.T.S Ltd is committed to striving towards zero harm and carrying out all our business activities in a sustainable manner by:

- Providing a healthy and safe workplace for all employees, contractors and visitors to the company's sites
- Engaging with our staff frequently to ensure that health and safety remains top of mind at all times
- Pursuing continuous improvement in all aspects of our business. To achieve health and safety performance consistent with this policy, the company ensures as a minimum that it meets all its obligations and is proactive in adopting the following principles;

PLANNING

1. Ensure health and safety is the first agenda item;
2. Include health and safety considerations in all our decision-making.
3. Provide adequate resources, equipment and training for employees at all levels to fulfil their responsibilities in relation to health and safety work practices and activities.
4. Implement systems, standards and processes, including a comprehensive risk register, to enable all activities to be carried out in a safe and healthy manner.
5. Develop measurable health, safety and quality objectives and targets.
6. Ensure compliance with applicable legislation and regulations.

PRACTICES

To incorporate health and safety protocols in everything we do, we will:

1. Assess the health and safety impacts of all activities.
2. Abide by all applicable health laws, regulations, codes of practice and standards.
3. Monitor health and safety performance in accordance with the company's requirements.
4. Implement a risk management approach
5. Maintain emergency, fire protection and security systems and facilities to protect people, environment and property.
6. Continuously improve the company's health and safety outcomes.





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